

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#21



Inventor Application of: Anthony D. Sullivan
Serial No.: 08/784,224
Filing Date: January 16, 1997
Group Art Unit: 3622
Examiner: James W. Myhre
Title: KNOWLEDGE MANAGEMENT SYSTEM AND METHOD

Commissioner of Patents
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Effective immediately, please direct all papers pertaining to the above-captioned patent application to practitioners at Customer Number 35005. All telephone calls should be directed to Samir A. Bhavsar.

Respectfully submitted,
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